

# 2022 Construction Business Report

**Eric Vittardi**

Regional Sales Manager, Foundation Software



# About Me

- Regional Sales Manager for SafetyHQ
  - Providing client demos and building solutions that keep construction professionals safe and businesses protected
- 9 years of experience in the construction industry
- Previous experience in process improvement in manufacturing and supply-chain



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# The Company

## Foundation Software

- 36+ years of developing software solutions for contractors
- 5,600+ software clients
- 2,300+ payroll clients
- 70% of clients are specialty contractors
- 30% general contractors
- Recently acquired SafetyHQ (formally Harness)
- Recently acquired McCormick Estimating (1,800 clients) and Estimating Edge (1,500 clients)



# Foundation Software's Construction Business Report

## How the CBR Came to Be

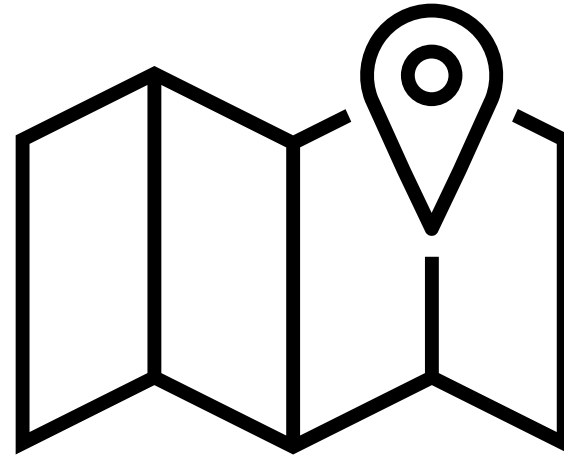
- Just released our 4<sup>th</sup> Construction Business Report
- Starting in 2019
- Created to get industry professionals thoughts on the process and technology they use to run their business
- Allowing professionals to share their predictions for next year
- Focused on labor-intensive 5-40 million, unrepresented audience



# A Roadmap

## Key Takeaways to Expect

- Industry demographics
- Skilled labor and better communication
- Software that meets your needs
- What to expect
- Questions



# Industry Demographics

## What the CBR Found

- What does experience really mean?
  - Growth is coming with new opportunity to attract younger laborers
- Experience/information vs Production
- How will this look going forward?
- Age of respondents has gotten older
- Department of labor shows industry continuing to age average age of 42.5 vs 40.5 in 7 years

## When asked what best describes yourself:

- |                          |           |
|--------------------------|-----------|
| • Born prior to 1946     | 12 (2%)   |
| • Born between 1947-1960 | 228 (30%) |
| • Born between 1961-1980 | 334 (44%) |
| • Born between 1981-1995 | 163 (22%) |
| • Born after 1996        | 16 (2%)   |



# Skilled Labor & Better Communication

## What The Focus Will Be:

- Will be a focus for businesses over the next few years
- The concern adding even more strain on cross-functional teams not using technology effectively
  - Pain point: new labor hired on, who likely are inexperienced
- 2022 Construction Business Report (CBR) supports this concern, reflecting where businesses experience the most inefficiency:

Communication / collaboration issues between teams	288 (39%)
Inaccurate data	31 (4%)
Lack of accessible data	50 (7%)
Lack of integrated software	84 (12%)
Lack of mobile or remote technology	59 (8%)
Manual processes	219 (30%)

# Skilled Labor & Better Communication

## An unmet demand for labor:

- According to the CBR, skilled craftsman and labor are what companies need

• None	81
• Labor	303
• Skilled craftsmen	346
• Management	94
• Office staff	113
• Other (please specify)	40

- What is the improvement you most hope to see for your business in the next 12 months?

• Addition of skilled labor	276 (37%)
• Additional training for employees	47 (6%)
• Adoption of new office technology	87 (12%)
• Better communication between teams	166 (22%)
• Increased use of integrated technology or API	108 (14%)
• More efficient jobsite safety procedures	21 (3%)
• Other (please specify)	41 (6%)

- Efficient workflow and communication are a necessity, especially with under skilled labor coming into the mix
- New hires stay longer, easier to attract candidates with use of technology- hard to acquire talent if not retained.





# Software That Meets Your Needs

## Find What Makes Your Life Easier

- According to the CBR 49% of industry professionals focus on ease of use when searching for construction software

- Cloud-based accessibility 29 (5%)
- Company behind software 22 (4%)
- Cost 81 (13%)
- Ease of use 307 (49%)
- Integrations 122 (19%)
- Mobile apps 14 (2%)
- Reviews of software 9 (1%)
- Time to onboard 18 (3%)
- Other 28 (4%)

- Find something that helps you transfer data efficiently from field to office and get away from email and spreadsheet transferring
- Find a software that is focused on construction
- Find a software that appropriately matches the size of your business
- No question of needing software, just what software you need

# What We Can Expect

## How This All Ties Together

- Confidence and spending are great economic indicators for what is to come
  - According to the Construction Business Survey, 69% have a very positive or positive outlook for the industry. Outlook like this indicates more optimism for future spending
  - 57% saw an increase in revenue as compared to their average pre-pandemic
- Many competitors are feeling good and improving for the future
- Others are just enjoying the bump and making no changes
- Which one are you?



# Thank You

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